

Rockwell Automation Medium Voltage Spare Parts



Service Bulletin

Rockwell Automation Medium Voltage Spare Parts Group, offers telephone MV part support for installed Allen-Bradley Medium Voltage products.

How to Contact Us

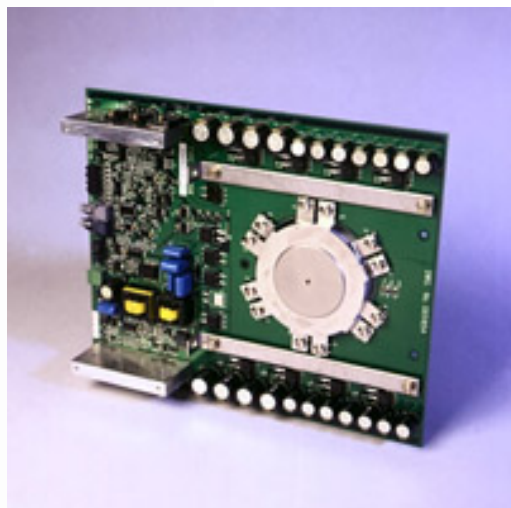
The Medium Voltage Spare Parts Group is located in Cambridge, Ontario, Canada. We support the installed base of the Medium Voltage Starters and Medium Voltage Variable Frequency Drive products.

Regular Business Office Hours are 8:00a.m. to 5:00 p.m. Monday to Friday, Eastern Standard Time. We can be reached at 1-519-740-4790, choose option 2 for the MV Spare Parts Group. We can also be contacted via email at: RA_MVSpareParts@ra.rockwell.com.

After hours Emergency Part Support is provided through GMS and is available 7 days a week after regular business hours by calling 440/646-3434 in the United States and 800/422-4913 in Canada.

When contacting the Medium Voltage Spare Parts Group, please have the serial number from the equipment handy. Serial Numbers are located on a metal nameplate mounted on the front of all recent production units. Drawing Numbers are usually found on the information label inside the Low Voltage Control Section with the Bulletin/Catalog Number.

Information such as manuals and brochures for Medium Voltage Drive products, can be sourced online at:
<http://www.ab.com/support/abdrives/powerflex7000/index.html>.



Available Information

The MV Spare Parts Group, acts as a liaison for Distributors, Rockwell Automation employees and end customers. We provide information on replacement parts, original Bills of Material, order tracking and expediting, pricing, stock inquiries and quotations. We team with GMS Hubs to supply post-sale service parts and warranty support of the variable frequency drive products. Standard Rockwell Automation warranty policies apply.

Notes

If you require further spare parts assistance or would like to order parts, please contact your local Distributor or your local Rockwell Automation Sales and Support office. To locate your distributor visit us at:
<http://www.rockwellautomation.com/partners/distributors.html>

**Rockwell
Automation**

Spare Allen-Bradley Parts

www.rockwellautomation.com

Corporate Headquarters

Rockwell Automation, 777 East Wisconsin Avenue, Suite 1400, Milwaukee, WI, 53202-5302 USA, Tel: (1) 414.212.5200, Fax: (1) 414.212.5201

Headquarters for Allen-Bradley Products, Rockwell Software Products and Global Manufacturing Solutions

Americas: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204-2496 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444

Europe/Middle East/Africa: Rockwell Automation SA/NV, Vorstlaan/Boulevard du Souverain 36, 1170 Brussels, Belgium, Tel: (32) 2 663 0600, Fax: (32) 2 663 0640

Asia Pacific: Rockwell Automation, Level 14, Core F, Cyberport 3, 100 Cyberport Road, Hong Kong, Tel: (852) 2887 4788, Fax: (852) 2508 1846

Headquarters for Dodge and Reliance Electric Products

Americas: Rockwell Automation, 6040 Ponders Court, Greenville, SC 29615-4617 USA, Tel: (1) 864.297.4800, Fax: (1) 864.281.2433

Europe/Middle East/Africa: Rockwell Automation, Herman-Heinrich-Gossen-Strasse 3, 50858 Köln, Germany, Tel: 49 (0) 2234 379410, Fax: 49 (0) 2234 3794164

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