



User Manual for 350 VA Industrial UPS  
1609-S350NS - 350 VA, 120 V  
1609-S350ES - 350 VA, 208/230 V



Installation and Operation

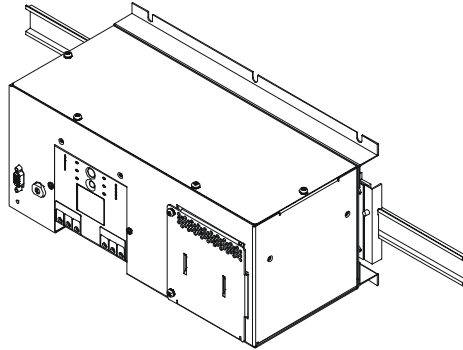
AB Spares

## Installation

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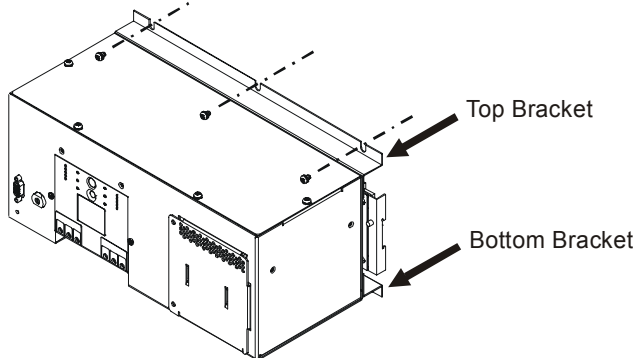
### Mounting the UPS

This unit is designed to mount on the back panel of an enclosure. An optional Din rail mounting kit, 1609-SDK1, is also available.



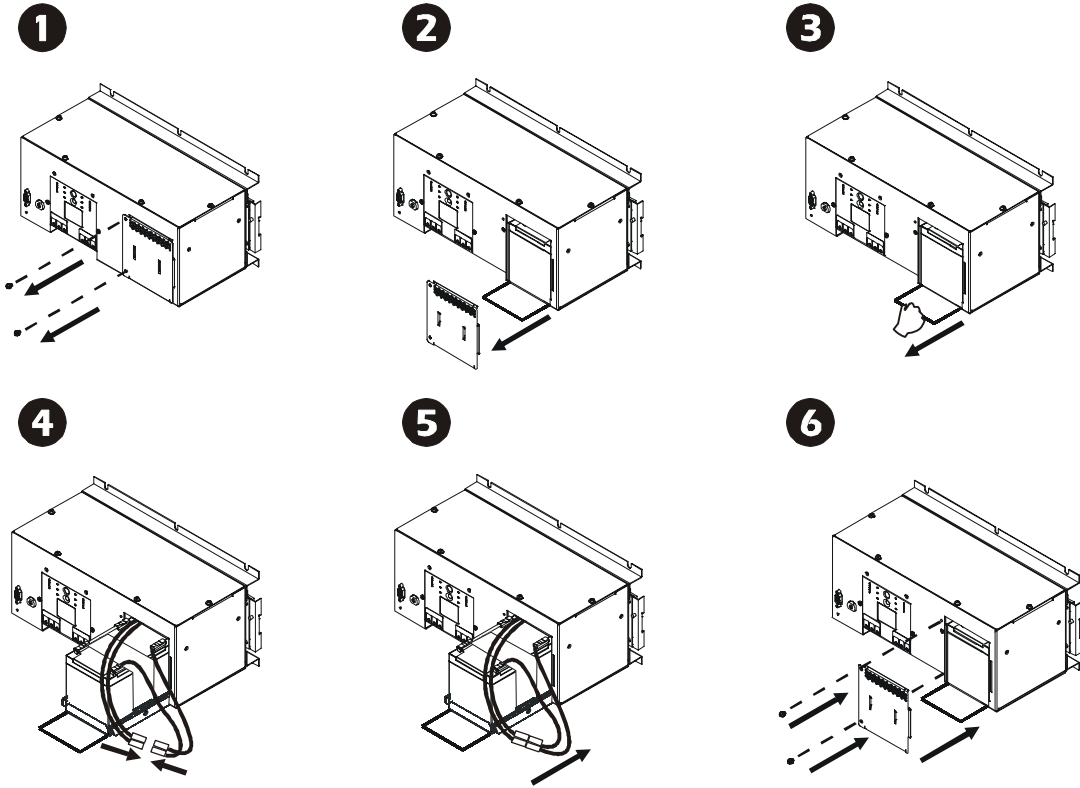
When mounting on the back panel of an enclosure, select screws that are appropriate for the weight of this unit and the mounting surface material.

Six screws must be used when mounting this unit in an enclosure. Three screws in the top of the bracket and three screws in the bottom of the bracket. Failure to follow these instructions may result in damage to the unit.



## Connecting the Battery

Remove the Battery Door, Connect the Battery, and Reinstall the Battery Door

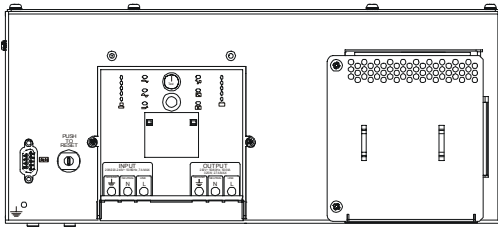


## Hardwiring

Wiring of the UPS should be performed by a qualified electrician using appropriate wire gauges.


## Connecting Power and Equipment to the UPS

Front Panel (120 V model shown):



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## Start-Up

1. The UPS features a transient voltage surge-suppression (TVSS) screw  located on the front panel. The TVSS screw is used for connecting the ground lead on surge suppression devices such as telephone and network line protectors.

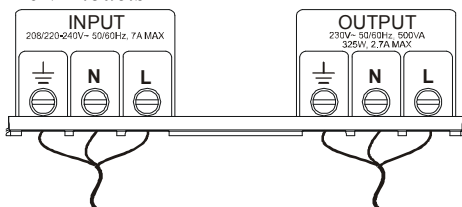
**Prior to connecting the grounding cable, ensure that the UPS is NOT connected to utility or battery power.**

2. Connect the battery (see *Connecting the Battery*).
3. Hardwire the UPS.

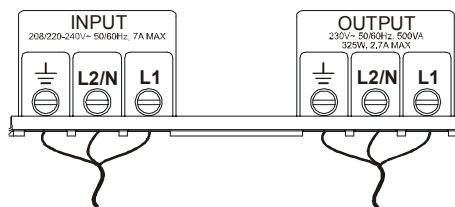
**Note: Hardwiring should be performed by a qualified electrician. Use appropriate size wires.**


- In 230 V applications, the UPS must be protected with a circuit breaker that complies with European standards for branch rated protection per the country of installation.
- In 208 V applications, the 1609-S350ES must be protected by a dual pole, 10 A branch rated circuit breaker with UL489 rating.
- The 120 V 1609-S350NS has supplementary circuit breaker protection. The unit should be protected by a single-pole, 15 A branch rated circuit breaker with a UL489 rating. Allen-Bradley part number 1492-MCAA115 is suggested. **Ensure that the branch circuit breaker is off prior to wiring the unit.**

120 V models



208/230 V models



4. Connect equipment to the UPS.
5. Turn on all connected equipment. To use the UPS as a master on/off switch, be sure all connected equipment is switched on.
6. Press the  button on the front panel to start the UPS.
  - The battery charges to 90% capacity during the first four hours of normal operation.
  - *Do not* expect full battery run capability during this initial charge period.
7. For optimal computer system security, install PowerChute<sup>®</sup> monitoring software included with the UPS.

## Communications/Serial Port

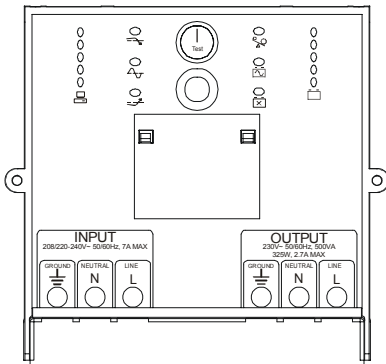


A standard serial interface cable is incompatible with the UPS. Use the cable supplied with the unit.

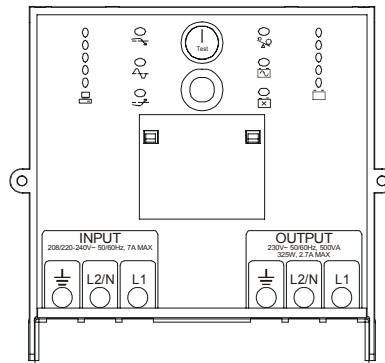
## Operation

### Display Panel

120 V models



208/230 V models











### Display Panel Indicators and Function Buttons

Indicator	Title	Description
	On-Line	The UPS is supplying utility power to the connected equipment.*
	AVR Trim	The UPS is compensating for a high utility voltage.*
	AVR Boost	The UPS is compensating for a low utility voltage.*
	On Battery	The UPS is supplying battery power to the connected equipment.
	Overload	The connected equipment is drawing more than the UPS power rating allows.*
	Replace Battery/Battery Disconnected	The battery is disconnected or must be replaced.*

\*See *Troubleshooting*.

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Feature	Function	Description
	Power On	Press this button to turn on the UPS. Read on for additional capabilities.
	Power Off	Press this button to turn off the UPS.
	Self-Test	<p><b>Automatic:</b> The UPS performs a self-test automatically when turned on, and every two weeks thereafter (by default). During the self-test, the UPS briefly operates the connected equipment on battery.</p> <p><b>Manual:</b> Press and hold the  button for a few seconds to initiate the self-test.</p>
	Cold Start	When there is no utility power and the UPS is off, the cold start feature will switch the UPS and connected equipment onto battery power (see <i>Troubleshooting</i> ).
<p><b>120 V</b>    <b>230 V</b></p> <p>○ 133    ○ 266</p> <p>○ 123    ○ 248</p> <p>○ 114    ○ 229</p> <p>○ 105    ○ 210</p> <p>○ 96    ○ 191</p> <p>Battery Charge </p>	Diagnostic Utility Voltage	<p>The UPS has a diagnostic feature that indicates the utility voltage. The UPS starts a self-test as part of this procedure. The self-test does not affect the voltage display.</p> <p>Press and hold the  button to view the utility voltage bar graph indicator. After a few seconds, this five-LED <i>Battery Charge</i>  indicator on the right of the display panel will show the utility input voltage.</p> <p>Refer to the figure on the left for the voltage reading (values are not listed on the UPS).</p> <p>The indicator on the UPS shows the voltage is between the displayed value on the list and the next higher value (see <i>Troubleshooting</i>).</p>

## User Configurable Items

Settings are adjusted through PowerChute software or optional network management card.

Function	Factory Default	User Selectable Choices	Description
Automatic Self-Test	Every 14 days (336 hours)	<ul style="list-style-type: none"> <li>• Every 7 days (168 hours)</li> <li>• On start-up only</li> <li>• No self-test</li> </ul>	Set the interval at which the UPS will execute a self-test.
UPS ID	UPS_IDEN	Up to eight characters (alphanumeric)	Uniquely identify the UPS (i.e. server name or location) for network management purposes.
Date of Last Battery Replacement	Manufacture Date	mm/dd/yy	Reset this date when you replace the battery module.
Minimum Capacity Before Return from Shutdown	0 percent	<ul style="list-style-type: none"> <li style="width: 50%;">• 0%</li> <li style="width: 50%;">• 60%</li> <li style="width: 50%;">• 15%</li> <li style="width: 50%;">• 75%</li> <li style="width: 50%;">• 30%</li> <li style="width: 50%;">• 90%</li> <li style="width: 50%;">• 45%</li> </ul>	Specify the percentage to which battery module(s) will be charged following a low battery shutdown before powering connected equipment.
Voltage Sensitivity	High sensitivity	High sensitivity Medium sensitivity Low sensitivity	The UPS detects and reacts to line voltage distortions by transferring to battery operation to protect the connected equipment.  In situations of poor power quality, the UPS may frequently transfer to battery operation. If the connected equipment can operate normally under such conditions, reduce the sensitivity setting to conserve battery capacity and service life.
Alarm Delay Control	Enable	<ul style="list-style-type: none"> <li>• Enable</li> <li>• Mute</li> <li>• Disable</li> </ul>	Mute ongoing alarms or disable all alarms permanently.
Shutdown Delay	90 seconds	<ul style="list-style-type: none"> <li style="width: 50%;">• 0 s</li> <li style="width: 50%;">• 360 s</li> <li style="width: 50%;">• 90 s</li> <li style="width: 50%;">• 450 s</li> <li style="width: 50%;">• 180 s</li> <li style="width: 50%;">• 540 s</li> <li style="width: 50%;">• 270 s</li> <li style="width: 50%;">• 630 s</li> </ul>	Set the interval between the time when the UPS receives a shutdown command and actual shutdown.
Low Battery Warning	2 minutes	2, 5, 8, 11, 14, 17, 20, 23 minutes	PowerChute software interface provides automatic, unattended shutdown when approximately two minutes of battery operated run time remains.  The low-battery warning beeps are continuous when two minutes of run time remain.  Change the low battery warning interval setting to the time that the operating system or system software requires to safely shut down.

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Function	Factory Default	User Selectable Choices	Description
Synchronized Turn-on Delay	0 seconds	<ul style="list-style-type: none"> <li>• 0 s</li> <li>• 60 s</li> <li>• 120 s</li> <li>• 180 s</li> <li>• 240 s</li> <li>• 300 s</li> <li>• 360 s</li> <li>• 420 s</li> </ul>	Specify the time the UPS will wait after the return of utility power before start-up (to avoid branch circuit overload).
High Transfer Point	<p><i>120 V models:</i> 127 VAC</p> <p><i>230 V models:</i> 253 VAC</p>	<ul style="list-style-type: none"> <li>• 127 VAC</li> <li>• 130 VAC</li> <li>• 133 VAC</li> <li>• 136 VAC</li> <li>• 253 VAC</li> <li>• 257 VAC</li> <li>• 261 VAC</li> <li>• 265 VAC</li> </ul>	To avoid unnecessary use of the battery where utility voltage is chronically high, set the high transfer point higher if the connected equipment can tolerate this condition.
Low Transfer Point	<p><i>120 V models:</i> 106 VAC</p> <p><i>230 V models:</i> 208 VAC</p>	<ul style="list-style-type: none"> <li>• 97 VAC</li> <li>• 100 VAC</li> <li>• 103 VAC</li> <li>• 106 VAC</li> <li>• 196 VAC</li> <li>• 200 VAC</li> <li>• 204 VAC</li> <li>• 208 VAC</li> </ul>	<p>To avoid unnecessary use of the battery where utility voltage is chronically low, set the low transfer point lower if the connected equipment can tolerate this condition.</p> <p>The 1609-S350ES ships ready for 230 V sources. When operating the UPS in 208 V applications, the UPS low transfer voltage settings are adjusted through PowerChute software. The proper setting for low transfer voltage is 196 V.</p> <p>Refer to the PowerChute user guide for setting adjustment details.</p>
Output Voltage <i>230 V models only</i>	230 VAC	<ul style="list-style-type: none"> <li>• 220 VAC</li> <li>• 230 VAC</li> <li>• 240 VAC</li> </ul>	Sets the output voltage of the UPS while operating on battery.



## Storage, Maintenance, Transport

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### Storage

Store the UPS covered in a cool, dry location with the battery module(s) fully charged.

At 5° to 86° F (–15° to 30° C), charge the UPS battery module every six months.

At 86° to 113° F (30° to 45° C), charge the UPS battery module every three months.

### Replacing the Battery Module

This UPS has an easy-to-replace, hot-swappable battery module. Replacement is a safe procedure, isolated from electrical hazards. You may leave the UPS and connected equipment on during the replacement procedure.

For instruction, see applicable steps in *Connecting the Battery*.

Ensure battery replacement every 2-4 years.

Standard (40C) battery; Allen-Bradley catalog number: 1609-500SBAT.

**Once the battery module(s) are disconnected the connected equipment is not protected from power outages.**

Refer to the appropriate replacement battery installation guide for battery module installation instructions. See your dealer or contact Rockwell Automation at 440-646-5800 for information on replacement battery modules.






**Be sure to deliver the spent battery module(s) to a recycling facility or ship it to the address specified in the replacement battery literature.**


# AB Spares

## Troubleshooting

Use this chart to solve minor installation and operation problems. Refer to Rockwell Automation Tech Support at 440-646-5800 for further support.

Problem and/or Possible Cause	Solution
<b>UPS will not turn on</b>	
The battery is not connected properly.	Check that the battery module connector is fully engaged.
 button not pushed.	Press the  button once to apply power to the UPS and connected equipment.
The UPS is not connected to utility power supply.	Check that the UPS is properly connected to utility power.
<b>UPS will not turn off</b>	
The UPS is experiencing an internal fault.	Do not attempt to use the UPS. Unplug the UPS and have it serviced immediately.
<b>UPS beeps occasionally</b>	
Normal UPS operation when running on battery.	The UPS is protecting the connected equipment. Press the  button to silence this alarm.
<b>UPS is not providing expected backup time</b>	
The UPS battery module(s) are weak due to a recent power outage or battery module(s) are near the end of their service life.	Charge the battery module(s). Battery modules require recharging after extended outages. Battery modules can wear faster when put into service often or when operated at elevated temperatures. If the battery module(s) are near the end of their service life, consider replacing the battery module(s) even if the <i>replace battery</i> LED is not yet illuminated.
<b>Left half, right half, or center section of front panel is flashing</b>	
The UPS is experiencing an internal fault.	Do not attempt to use the UPS. Unplug the UPS and have it serviced immediately.
<b>All LEDs are illuminated and the UPS emits a constant beeping</b>	
The UPS is experiencing an internal fault.	Do not attempt to use the UPS. Unplug the UPS and have it serviced immediately.
<b>Front panel LEDs flash sequentially</b>	
The UPS has been shut down remotely through software or an optional accessory card.	None. The UPS will restart automatically when utility power returns.

Problem and/or Possible Cause	Solution
<b>All LEDs are off and the UPS is wired to input utility power</b>	
The UPS is shut down or the battery module is discharged from an extended outage.	None. The UPS will restart automatically when utility power is restored and the battery module has a sufficient charge.
<b>The overload LED is illuminated and the UPS emits a sustained alarm tone</b>	
The UPS is overloaded.	<p>The connected equipment exceeds the specified “maximum load” as defined in <i>Specifications</i> listed on the rating label located on the UPS.</p> <p>The alarm remains on until the overload is removed. Disconnect nonessential equipment from the UPS to eliminate the overload condition.</p> <p>The UPS continues to supply power as long as it is online and the circuit breaker does not trip. The UPS will not provide power from battery module(s) in the event of a utility voltage interruption.</p>
<b>The replace battery/battery disconnected LED is illuminated</b>	
The <i>replace Battery/battery disconnected</i> LED flashes and a short beep is emitted every two seconds to indicate the battery is disconnected.	Check that the battery module connectors are fully engaged.
Weak battery module.	Allow the battery module to recharge for 24 hours and perform a self-test. If the problem persists after recharging, replace the battery module.
Failure of a battery module self-test. <i>Replace battery/battery disconnected</i> LED illuminates and the UPS emits short beeps for one minute. The UPS repeats the alarm every five hours.	<p>Allow the battery module to recharge for 24 hours. Perform the self-test procedure to confirm the replace battery condition. The alarm stops and the LED clears if the battery module passes the self-test.</p> <p>If the battery module fails again, it must be replaced. The connected equipment is unaffected.</p>
<b>The input circuit breaker trips</b>	
The connected equipment exceeds the specified “maximum load” as defined in <i>Specifications</i> listed on the rating label located on the UPS.	<p>Unplug all nonessential equipment from the UPS.</p> <p>Reset the circuit breaker.</p>
<b>The AVR boost or AVR trim LEDs are illuminated</b>	
The system is experiencing very high or low utility voltage.	Have a qualified service person check your facility for electrical problems. If the problem persists, contact the utility company for further assistance.

Problem and/or Possible Cause	Solution
<b>There is no utility power</b>	
There is no utility power and the UPS is off.	<p>Use the cold start feature to supply power to the connected equipment from the UPS battery module(s).</p> <p>Press and hold the  button. The unit will emit two beeps, one short beep and one long beep. Release the button during the second beep.</p>
<b>UPS operates on battery although line voltage exists</b>	
The UPS input circuit breaker trips.	<p>Unplug all nonessential equipment from the UPS.</p> <p>Reset the circuit breaker.</p>
Your system is experiencing very high, low or distorted line voltage.	<p>Move the UPS to a different outlet on a different circuit. Inexpensive fuel powered generators may distort the voltage. Test the input voltage with the utility voltage display (see <i>Operation</i>). If acceptable to the connected equipment, reduce the UPS sensitivity.</p>
<b>Battery charge and load LEDs flash simultaneously</b>	
<p>The UPS has shut down</p> <p>The internal temperature of the UPS has exceeded the allowable threshold for safe operation.</p>	<p>Check that the room temperature is within the specified limits for operation.</p> <p>Check that the UPS is properly installed, allowing for adequate ventilation.</p> <p>Allow the UPS to cool down. Restart the UPS. If the problem persists, contact Rockwell Automation at 440-646-5800.</p>
<b>Diagnostic utility voltage</b>	
All five LEDs are illuminated.	The line voltage is extremely high and should be checked by an electrician.
There is no LED illumination.	If the UPS is plugged into a properly functioning utility power outlet, the line voltage is extremely low and should be checked by an electrician.
<b>On-line LED</b>	
There is no LED illumination.	The UPS is running on battery, or it must be turned on.
The LED is blinking.	The UPS is running an internal self-test.
<b>Software/network integration problems</b>	
Communication problems between the UPS and PowerChute software.	<p>Ensure the correct communication cable (940-0024D) is being used.</p> <p>Refer to the PowerChute user manual on the CD shipped with the software.</p>

## Service and Contact Information

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### Service

If the UPS requires service do not return it to the dealer. Follow these steps:

1. Review the problems discussed in *Troubleshooting* to eliminate common problems.
2. If the problem persists, contact Rockwell Automation Customer Support.
  - If the product is determined to be defective, contact the distributor for typical return procedures.
  - Retain the battery module.
3. Pack the UPS in its original packaging.
  - Pack the UPS properly to avoid damage in transit. Never use Styrofoam beads for packaging. Damage sustained in transit is not covered under warranty.
  - **Always DISCONNECT THE BATTERY MODULE before shipping in compliance with U.S. Department of Transportation (DOT) and IATA regulations.** The battery module may remain in the UPS.

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