



## *Firmware Release Notes*

# **ControlLogix SynchLink Module**

Catalog Number 1756-SYNCH

Use the information in this release note with the following publications:

- 1756-IN575, 1756-SYNCH installation instructions
- 1756-UM521, 1756-SYNCH user manual

to properly operate your ControlLogix SynchLink module. These release notes describe module and software restrictions and anomalies that exist when using the 1756-SYNCH module, Series A, Firmware Revision 2.10 with RSLogix 5000 version 11 or greater.

### **Module Enhancements**

This revision of the 1756-SYNCH module contains the following enhancements.

### **Some Module Configuration Changes Can be Made While Online with RSLogix 5000**

You can change any configuration options shown on the Time Mastership tab while the module is online.

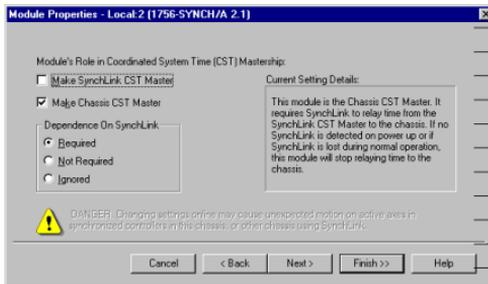
### Module Behavior When Communications are Lost with an Upstream CST Master is Configurable

You can configure the behavior of a 1756-SYNCH module that loses communications with the SynchLink CST master. In this case, the module depends on the SynchLink fiber optic cable for CST mastership. The 1756-SYNCH module relays the time from the cable to the chassis in which it resides and acts as the Chassis CST master.

For two of the configuration options, if communications are not present when the module powers-up, CST-dependent features will not start operating until the communications to the SynchLink CST master are restored. For all options, you can configure the module's behavior if communications with the SynchLink CST master are broken after the 1756-SYNCH has begun operation.

You can configure the 1756-SYNCH module to behave in one of the following ways:

- The module stops relaying time to the chassis. In this case, the chassis is unsynchronized once communications are lost. The software settings for this option are shown below.

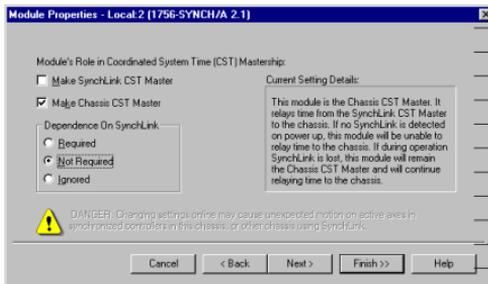


The previous module revision (i.e. 1.17) only offered this option when communications with the CST master are lost.

With this setting, there must be a connection with the CST master when the 1756-SYNCH module powers-up. If there is no connection, the module faults and has no CST time until the connection is made the CST master.

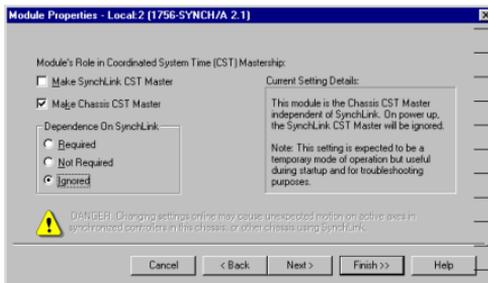
- The module continues to relay time and acts as Chassis CST Master. In this case, you must be aware that this chassis is running unsynchronized motion and you must account for the setting in your application's logic. If communications are resumed over the fiber optic cable, you must do the following to become synchronized with the CST master:
  - Stop all motion connected to this chassis.
  - Reset the 1756-SYNCH module to time relay function

The software settings for this option are shown below.



The CST does not start in this chassis until a connection is made with the CST master, typically at module power-up. If there is no connection to the CST master at power-up, the module faults and has no CST until the connection is made.

- The module acts as an unsynchronized Chassis CST Master. In this case, the module ignores the SynchLink CST Master at all times, including module power-up. This option is expected to be a temporary mode of operation. The software settings for this option are shown below.



### Four New Data Bits

Four new data bits, described in Table 1, are found in the module's configuration tags. These bits are related to the new configuration options described in the previous section.

**Table 1**

<b>Bit Name</b>	<b>Description</b>
Local:x:C.ChassisCSTMst	If this bit is set to 1, the module becomes the CST master for its chassis.
Local:x:C.SLCSTMst	If this bit is set to 1, the module becomes the CST master for the entire SynchLink.
Local:x:C.RemainChassisCSTMst	If this bit is set to 1, the module remains Chassis CST master for its chassis even if communications with the SynchLink CST master are lost.
Local:x:C.TempChassisCSTMst	If this bit is set to 1, the module acts as Chassis CST master for its chassis and ignores the SynchLink CST master.

Table 2 explains how the setting this bits corresponds to the configuration options described beginning on page 2.

**Table 2**

<b>If these bits are set to 1:</b>	<b>It corresponds to this configuration option:</b>
Local:x:C.ChassisCSTMst only	Option 1, described on page 2
Local:x:C.ChassisCSTMst and Local:x:C.RemainChassisCSTMst	Option 2, described on page 3
Local:x:C.ChassisCSTMst and Local:x:C.TempChassisCSTMst	Option 3, described on page 3

These bits are normally configured via the configuration screens in RSLogix 5000. We recommend you use those screens to change this information. If you change any of these bits directly (via the Tag Editor or user programming), you must reset or reconfigure the module via RSLogix 5000 or a message instruction.

## Corrected Anomalies

Table 3 lists the module and software anomalies that are corrected in this revision of the 1756-SYNCH module:

**Table 3**

<b>Corrected Module Anomaly</b>	<b>Description</b>
Module Does Not Always Transmit Axes After Communication Format Change	<p>The 1756-SYNCH module transmits axes after communication format changes.</p> <p>In previous module revisions, if you changed the receive and transmit communications formats on a 1756-SYNCH module and inhibited the module's connection to the controller, the module may have failed to transmit any axes.</p>
Transmit Axis Faults After Multiple Inhibits or Program Downloads	<p>The 1756-SYNCH module can transmit and receive 3 or more axes of data and close and reopen its connection to the controller (i.e. via program downloads or inhibiting the module) as often as necessary.</p> <p>In previous module revisions, if your module transmitted and received 3 or more axes of data, after a random number of instances of inhibiting the SYNCH module connection or multiple program downloads to the controller (causing the connection to close and reopen), the module may have reported "TxAxisFaults" in its input tag.</p>
<b>Corrected Software Anomaly</b>	<b>Description</b>
Configuration Allows Invalid Options	<p>RSLogix 5000 (programming software) prevents you from configuring the 1756-SYNCH module to transmit more direct data than it receives.</p> <p>In previous module revisions, RSLogix 5000 allowed options on the SynchLink Configuration software tab to configure the 1756-SYNCH module to transmit more direct data than it received, even though it was an invalid configuration.</p>

**Table 3**

<b>Corrected Software Anomaly</b>	<b>Description</b>
Downloading a project which changes the CST master	<p>If you download a project with a 1756-SYNCH module configured to be the CST master to a controller that is already configured as the CST master, RSLogix 5000 makes the appropriate changes so that only one CST master exists.</p> <p>In previous module revisions, if you downloaded a project such as the one described in the previous project, you may have received no defined CST Master.</p>
1756-Synch Apply Button Does Not Apply Changes And Remains Active	<p>Any configuration changes are applied when you use the Apply button in RSLogix 5000 configuration screens.</p> <p>Previously, the Apply button did not always apply configuration changes and remained active after you used it.</p>
Configuration Changes Lost if Not Applied Before Changing Tabs	<p>You can make configuration changes on a configuration tab, change to another tab for additional changes and then apply them all at once, or you can apply changes on each tab.</p> <p>Previously, if you made configuration changes and did not apply them before moving to another software configuration tab, the changes might have been lost.</p>
<b>Corrected Controller Anomaly</b>	<b>Description</b>
GroupSynced Bit Properly Checks All Axes in the Controller Motion Planner	<p>In RSLogix 5000 version 11, axes consumed from the SynchLink are not included in the GroupSynced check that occurs when the controller runs its motion planner. The exclusion of axes consumed from the SynchLink allows motion to run when the SynchLink CST master is lost. If you use the GroupSynced bit in your application logic, we recommend you may have to add additional checks for axes consumed from SynchLink modules. Use the consumed axis "ModuleFault" bit for these axes.</p> <p>Prior to RSLogix 5000 version 11, you would not get the GroupSynced bit if any axis was missing, including controlled axes and axes consumed from another source in the chassis (e.g. SynchLink or controller modules).</p>

## Existing Anomalies

Table 4 lists the module and anomalies that exist in this revision of the 1756-SYNCH module.

**Table 4**

Module Anomaly	Description
Removed Module May Not Power Up on Return to Chassis (25536)	If you remove and insert the module under power, the module may not power-up on reinsertion. In this case, the OK LED stays RED. If this problem occurs, you must remove and reinsert the module again.
SynchLink Multiplier Truncates Values (27300)	<p>The Multiplier on Transmitted Direct Words truncates values after the decimal point and can give misleading results under some circumstances. For example, using a multiplier of 0.95 with a value of 20 yields a result of 18 instead of the expected 19. The reason for this error is that 0.95 is represented by a floating point value (~0.949999). The result of 18.9998 is truncated to 18 instead of rounded to 19.</p> <p>We recommend you verify your results when using the multiplier function.</p>
Mixed Data in a Ring Configuration of 5 1756-SYNCH Modules (34082)	<p>If the following conditions exist:</p> <ul style="list-style-type: none"> <li>• 5 or more 1756-SYNCH modules are connected in a ring or daisy chain configuration</li> <li>• the modules use any communications format for the receive and transmit ports that include direct data</li> <li>• the fiber cable connection allows short (i.e. millisecond duration) breaks in communications to the module.</li> </ul> <p>a downstream module can receive a mixture of old and new data. Typically, words 0 and 3 receive new data from the previous module, but words 1 and 2 receive old data.</p> <p>We recommend you make sure all fiber cable connections are secure. For more information on making cable connections, see the SynchLink Design Guide, publication 1756-TD008.</p>

**Table 4**

<b>Software Anomaly</b>	<b>Description</b>
Configuration Changes Made Online Can Cause Connection to Close and Reopen (33753)	<p>If you make configuration changes to the Time Mastership tab while the 1756-SYNCH module is online and use the Apply button in RSLogix 5000 to send those changes to the module, either of the following may occur:</p> <ul style="list-style-type: none"> <li>• The software sends the new configuration to the module without breaking the connection between the controller and the module.</li> <li>• The software inhibits the connection between the controller and the module before sending the new configuration. After the new configuration is sent, the software reopens the connection and module operation resumes under the new configuration.</li> </ul> <p>In this case, when the connection is inhibited, the controller does not communicate with the 1756-SYNCH module.</p> <p>We recommend that you use the OK button when making configuration changes to the Time Mastership tab when the module is online.</p>
Drive Fault May Appear as Unknown Fault	<p>If you transmit axis data from a 1756-M02AE module to a controller in the same chassis and a controller in a remote chassis (via SynchLink), the motion module may cause a fault in both controllers if you tune the module after the project is online. The local controller accurately reports a drive fault, and the remote controller may report an unknown fault. In this case, though, the remote controller is actually experiencing a drive fault as well.</p>

## Existing Restrictions

Table 5 lists the software restrictions that exist in this revision of the 1756-SYNCH module.

**Table 5**

<b>Module Restriction</b>	<b>Description</b>
Online Configuration Changes Only Occur on the Time Mastership Tab	If you want to make configuration changes while the 1756-SYNCH module is online, you can only make changes to the Time Mastership tab. You cannot change the module configuration on other tabs while the module is online.

There are no other module restrictions on this revision of the 1756-SYNCH module. Because you can use a 1756-SYNCH module revision 2.10 in the same application as a 1756-SYNCH module revision 1.17, you must remember the module restrictions for revision 1.17, as described in publication 1756-RN579B-EN-P.

To see publication 1756-RN579B-EN-P

1. Visit: <http://support.rockwellautomation.com>
2. Click on Firmware Updates.

<b>Software Restriction</b>	<b>Description</b>
SynchLink Module Configured as Time Relay Must Receive Data	<p>If you configure a 1756-SYNCH module to act as the local backplane CST master but not the SynchLink CST master, you must configure the module to receive data.</p> <p>In other words, in the Receive Port Communications Format, if the module is configured for No Receive Data, then the module is configured not to receive any data, including CST reference data from an upstream node. Given this communications format, the module cannot be configured as the local backplane CST master.</p>

## **Notes:**

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## Rockwell Automation Support

Rockwell Automation tests all of our products to ensure that they are fully operational when shipped from the manufacturing facility.

If you are experiencing installation or startup problems, please review the troubleshooting information contained in this publication first. If you need technical assistance to get your module up and running, please contact Customer Support (see the table below); our trained technical specialists are available to help.

If the product is not functioning and needs to be returned, contact your distributor. You must provide a Customer Support case number to your distributor in order to complete the return process.

Phone	United States/Canada	1.440.646.5800
	Outside United States/Canada	You can access the phone number for your country via the Internet:  <ol style="list-style-type: none"><li>1. Go to <a href="http://support.rockwellautomation.com/">http://support.rockwellautomation.com/</a></li><li>2. Under <i>Contacting Customer Support and Other Countries</i>, click on <i>Click here</i></li></ol>
Internet	Worldwide	Go to <a href="http://support.rockwellautomation.com/">http://support.rockwellautomation.com/</a>

[www.rockwellautomation.com](http://www.rockwellautomation.com)

### Corporate Headquarters

Rockwell Automation, 777 East Wisconsin Avenue, Suite 1400, Milwaukee, WI, 53202-5302 USA, Tel: (1) 414.212.5200, Fax: (1) 414.212.5201

### Headquarters for Allen-Bradley Products, Rockwell Software Products and Global Manufacturing Solutions

Americas: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204-2496 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444  
Europe: Rockwell Automation SA/NV, Vorstlaan/Boulevard du Souverain 36-BP 3A/B, 1170 Brussels, Belgium, Tel: (32) 2 663 0600, Fax: (32) 2 663 0640  
Asia Pacific: Rockwell Automation, 27/F Citicorp Centre, 18 Whitfield Road, Causeway Bay, Hong Kong, Tel: (852) 2887 4788, Fax: (852) 2508 1846

### Headquarters for Dodge and Reliance Electric Products

Americas: Rockwell Automation, 6040 Ponders Court, Greenville, SC 29615-4617 USA, Tel: (1) 864.297.4800, Fax: (1) 864.281.2433  
Europe: Rockwell Automation, Brühlstraße 22, D-74834 Elztal-Dallau, Germany, Tel: (49) 6261 9410, Fax: (49) 6261 17741  
Asia Pacific: Rockwell Automation, 55 Newton Road, #11-01/02 Revenue House, Singapore 307987, Tel: (65) 351 6723, Fax: (65) 355 1733

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