

FLEX I/O 8 Relay Output Module

Catalog Numbers 1794-OW8, 1794-OW8K, and 1794-OW8XT

About This Publication

These release notes supplement the existing documentation supplied with your product.

ATEX Certification

5th of May, 2010 to 14th of February, 2011

1794-OW8, 1794-OW8K, and 1794-OW8XT modules marked with a production datecode of 05 May 2010 to 14 February 2011, have Ex certification removed due to a change in the ATEX Directive related standards. This change in the standards meant that the relays used in the affected catalog numbers were no longer ATEX compliant.

These relays remain compliant with the requirements of the earlier versions of the ATEX Directive related standards and existing applications are not impacted.

15th of February, 2011 or later

Modules marked with a production datecode of 15 February 2011 or later, have Ex certification indicated to meet the latest ATEX Directive related standards.

Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products. At <http://support.rockwellautomation.com>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration, and troubleshooting, we offer TechConnect support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://support.rockwellautomation.com>.

Installation Assistance

If you experience a problem within the first 24 hours of installation, please review the information that's contained in this manual. You can also contact a special Customer Support number for initial help in getting your product up and running.

United States	1.440.646.3434 Monday – Friday, 8 a.m. – 5 p.m. EST
Outside United States	Please contact your local Rockwell Automation representative for any technical support issues.

New Product Satisfaction Return

Rockwell Automation tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

United States	Contact your distributor. You must provide a Customer Support case number (see phone number above to obtain one) to your distributor in order to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for the return procedure.

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Publication 1794-RN073B-EN-E - February 2011

Supersedes Publication 1794-RN073A-EN-P - May 2010

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